

Provide Essential Information
Lesson & Key Vocabulary
Beginner: Student Version

[Recording with repeats and time to practice pronunciation of Provide essential information](#)

In an emergency, call 911.

Personal Information

name
phone number
address
Identification (I.D)
insurance
Who?
What?
Where?
When?
Why?
How?

What is your address?/Where are you?/What is your location?

I am at.../We are at...

zero - 0
one - 1
two - 2
three - 3
four - 4
five - 5
six - 6
seven - 7
eight - 8
nine - 9

avenue - Av.
boulevard - Blvd.
court - Ct.
road - Rd.
street - St.

What is your name?

My name is...

What is your phone number?

My phone number is ____-____-_____. (numbers below)

zero - 0

one - 1

two - 2

three - 3

four - 4

five - 5

six - 6

seven - 7

eight - 8

nine - 9

How old are you?

I am ____ years old.

ten- 10

eleven- 11

twelve- 12

thirteen- 13

fourteen- 14

fifteen- 15

sixteen- 16

seventeen- 17

eighteen- 18

nineteen- 19

twenty- 20

thirty- 30
forty- 40
fifty- 50
sixty- 60
seventy- 70
eighty- 80
ninety- 90
one hundred- 100

Who?

Who is the victim?

my friend
my sister
my brother
my dad
my mom
my child (son/daughter)
my neighbor
my co-worker
my babysitter
the child of...
a stranger

Do they have health insurance?

Yes
I don't know.
No

Do they have identification?

Yes, they have identification.
No, they don't have identification.

Emergency Unit: Provide Essential Information Conversation Comprehension

Listen to the audio and answer the questions./Escuche el audio y conteste las preguntas.

Sample Conversation During a 911 Call #1

[Recording of Sample Conversation During a 911 Call #1](#)



OPERATOR: -911. Is there an emergency?

CALLER: -Yes.

OPERATOR: -What is the emergency?

CALLER: -Someone fell.

OPERATOR: -What is the address?

CALLER: -I am at 9341 Blue Street.

OPERATOR: -Help is on its way. What is your name?

CALLER: -My name is Ana María González Moreno.

OPERATOR: -Are they breathing?

CALLER: -I don't know.

OPERATOR: -Are they in danger?

CALLER: -No, he is not.

OPERATOR: -What is your relationship to the victim?

CALLER: -He is my dad.

OPERATOR: -What is your phone number?

CALLER: -My phone number is (312) 890-5276.

OPERATOR: -Please stay near them and do not move him.

CALLER: -Thank you.

OPERATOR: -We will be there soon.

Comprehension Questions

1. There is a fire.
 - a. True/Cierto
 - b. False/Falso
2. Where is the emergency?
 - a. 3421 Blue Street
 - b. Ana María González Moreno
 - c. (312) 890-5276
 - d. Her dad.
3. Who needs help?
 - a. 3421 Blue Street
 - b. Ana María González Moreno
 - c. (312) 890-5276
 - d. Her dad.
4. What is her phone number?
 - a. 3421 Blue Street
 - b. Ana María González Moreno
 - c. (312) 890-5276
 - d. Her dad.
5. What is her name?
 - a. 3421 Blue Street
 - b. Ana María González Moreno
 - c. (312) 890-5276
 - d. Her dad.

Sample Conversation During a 911 Call #2

[Recording of Sample Conversation During a 911 Call #2](#)

OPERATOR: "Nine-one-one operator. What is your emergency?"

CALLER: I have a medical emergency. My mother is having a heart attack.

OPERATOR: Where is your mother?

CALLER: She is at my home at 110 Bayview Lane in Kirkland. Please send an ambulance!

OPERATOR: What is your name?

CALLER: I am Pedro Oliveras.

OPERATOR: What is your mother's name?

CALLER: Norma Oliveras.

OPERATOR: Don't hang up! Help is on the way!



Comprehension Questions

- Someone has a problem./Alguien tiene un problema.
 - True/Cierto
 - False/Falso
- It is an emergency.
 - True/Cierto
 - False/Falso
- What is the address?
 - 110 Bayview Lane, Kirkland
 - Pedro Oliveras
 - His mother
 - Norma Oliveras
- Who needs help?
 - 110 Bayview Lane, Kirkland
 - Pedro Oliveras
 - Norma Oliveras
- Who is the caller?
 - 110 Bayview Lane, Kirkland
 - Pedro Oliveras
 - His mother
 - Norma Oliveras

6. An ambulance is coming.

a. True/Cierto

b. False/Falso