



NORTH CAROLINA MENTAL HEALTH RESOURCES



Need to talk? Need a quick referral for someone who needs to talk?

National Suicide Prevention Lifeline: <i>Available 24 hours everyday</i>	Call 1-800-273-8255
Red Nacional de Prevención del Suicidio: <i>Available 24 hours everyday</i>	1-888-628-9454
NAMI Helpline: M – F 10:00 am – 6:00pm EST	Call 1-800-940-6264
Crisis Text Line:	Text 741741
Emergency:	Call: 9-1-1

⇒ **Substance Abuse and Mental Health Services Administration**

Click on Behavioral Health Treatment Services Locator.

Find treatment facilities confidentially and anonymously (enter an address, city, or zip code). Search by:

- Type of Care
- Service Settings
- Emergency Mental Health Services
- Facility Operation
- Payment / Insurance / Funding Accepted
- Payment Assistance Available
- Special Programs / Groups Offered
- Age Groups Accepted
- Language Services
- American Indian or Alaskan Native Languages
- Other Language

Eligible mental health treatment facilities include:

- Facilities that provide mental health treatment services and are funded by the state mental health agency (SMHA) or other state agency or department
- Mental health treatment facilities administered by the U.S. Department of Veterans Affairs
- Private for-profit and non-profit facilities that are licensed by a state agency to provide mental health treatment services, or that are accredited by a national treatment accreditation organization



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- ⇒ **[North Carolina Department of Health and Human Services, Division of Mental Health, Developmental Disabilities and Substance Abuse Services](#)**
Providing quality support to achieve self-determination for individuals with intellectual and or developmental disabilities and quality services to promote treatment and recovery for individuals with mental illness and substance use disorders.
- The **[DHHS Customer Service Center](#)** can assist in finding programs and people to help you. Call 1-984-236-5300 or 1-855-262-1946
- ⇒ **[The Durham Network of Care](#)**
A one-stop resource directory to help you locate needed services and supports throughout the Durham community.
- ⇒ **[The Wake County Network of Care](#)**
A one-stop resource directory to help you locate needed services and supports throughout the Wake County community.
- ⇒ **[North Carolina 211](#)** is a free referral and information helpline that connects people to a wide range of health and human services, 24 hours a day, 7 days a week. To contact 2-1-1, simply dial the numbers 2-1-1 from any phone.
- ⇒ **[National Suicide Prevention Lifeline](#)**: 1-800-273-8255
[Live “chat” with Lifeline staff is an option.]
The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. We are committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness.
- ⇒ **[Crisis Text Line](#)** Text 741741
Crisis Text Line is free, 24/7 support for those in crisis. Text 741741 from anywhere in the US to communicate by text with a trained Crisis Counselor. Crisis Text Line trains volunteers to support people in crisis. Their goal is to help texters move from hot moments to a cool calm. Sometimes that means making referrals to longer term or local resources.
- **[Resource Handout about the Crisis Text Line](#)**
- ⇒ **[NAMI/National Alliance on Mental Illness](#)**
NAMI is a nationwide advocacy group for individuals and families living with mental illnesses.
Call the NAMI Helpline: 800-950-6264 (Monday – Friday, 10:00am – 6:00pm EST)



NORTH CAROLINA MENTAL HEALTH RESOURCES



Or in a crisis? Text NAMI to 741741

North Carolina NAMI State Organization

- Phone (919) 788-0801 or (800) 273-8255 [crisis line]
 - ✦ Affiliate Directory
 - ✦ 25 North Carolina affiliates

⇒ **Mental Health America**

Mental Health America promotes mental health as a critical part of overall wellness, including prevention services for all, early identification and intervention for those at risk, integrated care, services and supports for those who need it, with recovery as the goal.

○ **North Carolina Affiliate Mental Health America**

There are four (4) affiliates in North Carolina.

⇒ **Mental Health First Aid**

This national web site has links to find a MHFA course near you. Mental Health First Aid teaches people how to identify, understand, and respond to signs of mental illnesses and substance use disorders in your community.

⇒ **Depression and Bipolar Support Alliance**

DBSA provides hope, help, support, and education to improve the lives of people who have mood disorders.

⇒ **Active Minds**

Text “Brave” to 741-741 to reach the Crisis Text Line (free 24/7 support). Active Minds is changing the conversation about mental health impacting college students and mental health on 600 campuses, including 41 in North Carolina.

⇒ **Boys Town National Hotline 1-800-448-3000**

Text: VOICE to 20121

The Hotline is open 24 hours a day, 365 days a year, and is staffed by specially trained Boys Town counselors. It is accredited by the American Association of Suicidology (AAS).

- Spanish-speaking counselors and translation services representing more than 140 languages are available, along with a TDD line (1-800-448-1833), that allows counselors to communicate with speech-impaired and hearing-impaired callers.

⇒ **National Maternal Mental Health Hotline**

Call or Text: 1-833-TLC-MAMA (1-833-852-6262)

The Hotline provides free, confidential support, resources and referrals to any pregnant and postpartum mothers facing mental health challenges and their loved ones. The service is available via phone and text in English or Spanish.